

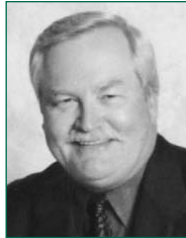
# The Canyon Connection & Spring have bloomed!

## A Message from the President

It has been a long time coming but we finally made it! Our first newsletter is out and we are looking forward to sharing it with you. The quarterly newsletter will cover a variety of topics from banking, human interest, health and beauty tips to just plain fun. I hope you will enjoy reading our first edition. Also, your feedback on the newsletter would be greatly appreciated. You can email any feedback to our newsletter coordinator, MJ Jensen of IdeaMagic marketing & promotions at MJJ@Ideamagic.com or you may give your feedback to any of our staff.

## Expanding Our Service Area

After many months of planning and construction, our third branch has just opened! The new Catalina office is located just south of McDonald's at 15883 North Oracle Road.



Steve Halverson  
President/CEO

The branch will serve the communities of Catalina, Oracle and SaddleBrooke. Since the bank's inception, our goal has been to provide the most convenient banking services to Northern Pima County residents and we are not done yet! We hope to open our fourth branch sometime in 2007 on Oracle Road between Pusch View Lane and Tangerine. The new Oro Valley office will be approximately 7,000-sq ft. to 10,000-sq. ft. It will contain our corporate office, a bank branch, the residential real estate department and a community room. We are working on securing a site with construction to begin in late 2006.

## Customer Survey

Watch for our customer survey coming to you in June. This survey will provide important feedback to us on how we are doing in the area of customer service, products that you need and hours of operation, etc. Please take the time to fill out the survey. Our goal is simple; to continue to improve your bank so we can retain your business and earn your support for customer referrals.

*I hope you enjoy the first edition of Canyon Connection. Thank you for your continued support!*

Steve Halverson  
President/CEO

## Invest in yourself this Spring

### Feet and Skin Care Tips from Pam McNair-Wingate, Owner, Gadabout SalonSpas and Gadabout Man

Many people spend more time taking care of their financial investments than they do keeping their skin and feet healthy and happy. It is important to remember that we cannot replace our skin or our feet; so a few preventative maintenance tips will help you keep your skin protected and your hands and feet looking young and appealing.

The feet are the pathway to the rest of the body and putting healthy feet in good fitting shoes is the first step. The professionals at Gadabout SalonSpas and Gadabout Man recommend getting a professional pedicure once a month. That means you, Guys! Men tend to neglect their toenails and feet until its too late. Don't wait until you have problems. Besides, it feels really good to have

your feet pampered. For women, spring is sandals time and there is nothing worse than dry cracked heels in a pair of fabulous sandals. Try the Gadabout Ultimate strong exfoliation treatment between your regular pedicures. We have a product from Germany called Gehwol that you can use nightly to prevent dry cracked heels.

The trend in nail polish is bright colors like Lemon, Melon and Lovesick Pink. Go ahead have some fun and wear bright colors on your hands and feet.

Arizona is the skin cancer capital of the country. Skin protection and skin care are absolutely essential! There are things that you can do at home to prevent and repair skin damage. Use a daily exfoliant in your facial cleanser to remove dry layers and use topical treatments like Skinceuticals Vitamin C or Environmental Shield from Murad to help protect from the free radicals that cause damage. To keep your

***"There is good news: skin cancer can be prevented. The challenge, however, lies in changing the attitudes and behaviors that increase a person's risk of developing skin cancer."***

David Satcher, MD, Ph.D.  
Surgeon General 1998-2002

skin looking young, we recommend frequent facials by a professional esthetician.

The most important thing you can do is use a total sun block every day - not just a sunscreen. The number used on sunscreens recommends the length of time before you reapply. Whether you're an athlete or a soccer mom, there are products to fit every lifestyle.

Stop by any of our locations and speak to one of our salon professionals about what would work best for you.





## Loans are our business!

Small business banking is the cornerstone of Canyon Community Bank. Our commercial loan department provides personalized service to businesses of all shapes and sizes. We strive to be responsive to the needs of our business customers and are able to accomplish this by making our loan decisions, with a staff of experienced bankers, right here in our office. As the bank grows, so does our commercial lending staff. Recently, the bank hired Jackie Stupp as a Credit Analyst, to join Jim Barron (Commercial Loan Officer) and Chuck Luhtala (Chief Credit Officer). Jackie recently graduated from the University of Arizona's Eller College of Management, and has several years of banking experience at another bank in Tucson. We are also searching for another high quality, experienced commercial loan officer to accommodate our growing bank.

The bank is also expanding its Residential Mortgage Department with the addition of Brian Gavre, who will manage the department. Brian is an experienced Mortgage Broker who has been in Tucson for most of his life. Brian will be joining Debbie Imus, the bank's Mortgage Loan Officer, who has been providing excellent customer service to residential mortgage customers for over two years.

With the growth of the bank and to accommodate the booming Tucson housing market, we will be seeking to add a mortgage loan processor and another mortgage loan officer soon. This is just another way we can provide full-service banking to our valued customers.

Feel free to call any of our loan officers for information on current loan rates and how we can help you realize your financial dreams.

*Chuck Luhtala,  
Chief Credit Officer*

# Meet your Catalina Branch neighbors!



Corinna  
Quallo

The next time you are in the Catalina area, stop by and meet the nice folks who will be serving your banking needs. They happen to be your neighbors, too. We want you to get to know them so here is an up close and personal snapshot of your new Catalina Branch Team.

### Corinna Quallo Branch Supervisor

Corinna has been in the banking industry for 14 years and has been with Canyon Community Bank for the last 3 years. She enjoys working at Canyon Community Bank knowing how important each and every customer is to the bank's success. She is proud of the friendly atmosphere created by all of the employees and believes there is a total commitment to a high level of customer service in every branch. She is looking forward to working in the Catalina branch and seeing many of her neighbors become customers.



Tana  
Scott

### Tana Scott Customer Service Specialist

Tana's name comes from her namesake – Montana. She has been in the banking industry for 14 years and has lived in Tucson 24 years. She moved to Catalina 3 years ago and is thrilled to have the opportunity to serve the Catalina community. Tana has worked in large banks and believes that the smaller family atmosphere at Canyon Community is the right place for her. She loves the team environment and the "can do" attitude of everyone that works at Canyon Community. She also likes the fact that decisions are made right here and not over a 1-800 number.



Dottie  
Whitlow

### Dottie Whitlow Customer Service Representative

Dottie has been in the banking industry over 30 years and moved to Tucson from Oregon 2 years ago. She enjoys working with the public and is really looking forward to being a part of the new Catalina branch team. Dottie joined Canyon Community because of the friendly atmosphere and more personal touch that is given to the customers. She also likes the fact that "we do not get pushy with our customers" like other banks. Look for Dottie's recipe for "Strawberry Surprise". (next page)

### Sandy Campanella Customer Service Specialist

Sandy is the newest member of the Catalina team and has just recently moved to Catalina from Florida with her two children and husband. Sandy has been in the banking industry for the last 3½ years and is looking forward to working for a smaller more personal bank. Her background in the larger institutions provided excellent customer service training and she feels that she will learn even more in a smaller community bank like Canyon Community. Sandy heard about the new branch opening from her Grandmother who lives in Oracle. Sandy and her family will be moving into their new home in Black Horse Ranch sometime in May or June. Sandy is excited about their new home and is anxious to meet new people in the community where she works and lives.



Sandy  
Campanella



Submitted by  
Jackie Stupp,  
Credit Analyst,  
Oracle Branch

# Ha Ha

A young executive was leaving the office late one evening when he found the CEO standing in front of a shredder with a piece of paper in his hand.

"Listen," said the CEO, "this is a very sensitive and important document here, and my secretary has gone for the night. Can you make this thing work?"

"Certainly," said the young executive. He turned the shredder on, inserted the paper and pressed the start button.

"Excellent, excellent!" said the CEO as his paper disappeared inside the machine. "I just need one copy."

*Have a good joke to share? Email it to [MJJ@ideamagic.com](mailto:MJJ@ideamagic.com) and mark it Canyon Connection.*

# Preventing identity theft

Have you been a victim of identity theft or know someone who has gone through losing their identity?

If you have, you know how painful and expensive it can be.

*Here are a few things to consider to help prevent your identity from falling into the wrong hands.*

## Avoid fraudulent web sites

A common email hoax called the “phisher” scam occurs when you get an email that looks like it’s from a company you know and trust asking you to go to a Web page so you can enter or update your account information. It may even look exactly like your bank or financial institution. The thief who is sending it is essentially “fishing” for your credit card number, Social Security number or other important information. They cannot get it unless you give it to them. Contact your email provider to find out about scam blocker services.

## Add spyware blocker to your computer

Spyware is a serious privacy and security concern online. These programs install themselves on your PC without your knowledge and can corrupt your hard drive, track your on line activities, steal your personal information and even allow strangers to access your PC. Again, ask your email provider for spyware blocker.

## Read up on Identity Theft

Go to [www.consumer.gov/idtheft](http://www.consumer.gov/idtheft) for more information about dealing with identity theft.

Watch your credit score. Many times the first sign of identity theft shows up when a person goes to get a loan or credit. Victims of identity theft have rights. Be aware of the agencies that report credit scores and contact them immediately if you believe you have been a victim of identity theft.

<a href="http://www.equifax.com">www.equifax.com</a>	(800) 685-1111
<a href="http://www.experian.com">www.experian.com</a>	(800) 397-3742
<a href="http://www.transunion.com">www.transunion.com</a>	(800) 888-4213



## Buy a shredder

Experts agree that you should shred everything that has your name on it. It only takes a moment of your time to safeguard your identity.

Excerpts from elink’ newsletter and Your Good Credit presented by the American Bankers Association.



*Try this yummy strawberry dish as a salad or as a dessert. Your guests will rave!*

## Strawberry Surprise

½ cup butter or margarine  
2 cups Vanilla Wafer crumbs  
1 – 8 oz. package light cream cheese  
1 cup powdered sugar  
3 tablespoons 2% milk  
1 package of frozen strawberries (crushed)  
1 tub of fat free Cool Whip

Melt butter & mix with crumbs.  
Spread ½ of mixture into a 9X9 dish.  
Mix together cheese, sugar and milk.  
Pour over crumbs.  
Pour strawberries over mixture.  
Cover with Cool Whip.  
Top with remaining crumbs.  
Refrigerate overnight.

Submitted by Dottie Whitlow,  
Catalina Branch

Have a favorite recipe you would like to share with us?

Send to [MJJ@ideamagic.com](mailto:MJJ@ideamagic.com) and mark Canyon Connection.

## Something we all need to know – Is it a stroke?

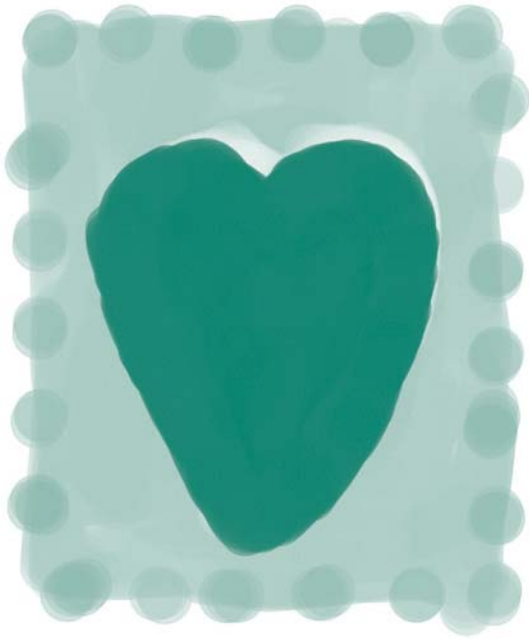
Sometimes symptoms of a stroke are difficult to identify. Unfortunately, the lack of awareness can spell disaster. The stroke victim may suffer brain damage or die when people nearby fail to recognize the symptoms of a stroke. Now doctors say a bystander can recognize a stroke by asking three simple questions:

- Ask the individual to SMILE.
- Ask the individual to RAISE BOTH ARMS.
- Ask the individual to SPEAK A SIMPLE SENTENCE.

If he or she has trouble with any of these tasks, call 911 immediately and describe the symptoms to the dispatcher.

After discovering that non-medical volunteers could identify facial weakness, arm weakness and speech problems, researchers presented their findings to the American Stroke Association’s annual meeting last February. Widespread use of this test could result in prompt diagnosis and treatment.

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# What is love?

What does Love mean? A group of professional people posed this question to a group of 4 to 8 year-olds, "What does love mean?" The answers they got were broader and deeper than anyone could have imagined. See what you think:

"When my grandmother got arthritis, she couldn't bend over and paint her toenails anymore. So my grandfather does it for her all the time, even when his hands got arthritis too. That's love."

*Rebecca - age 8*

"When someone loves you, the way they say your name is different. You just know that your name is safe in their mouth."

*Billy - age 4*

"Love is when a girl puts on perfume and a boy puts on shaving cologne and they go out and smell each other."

*Karl - age 5*

"If you want to learn to love better, you should start with a friend who you hate." (we need a few million more Nikka's on this planet)

*Nikka - age 6*

"Love is like a little old woman and a little old man who are still friends even after they know each other so well."

*Tommy - age 6*

"Love is when Mommy gives Daddy the best piece of chicken."

*Elaine - age 5*

"Love is when Mommy sees Daddy smelly and sweaty and still says he is handsomer than Robert Redford."

*Chris - age 7*

"When you love somebody, your eyelashes go up and down and little stars come out of you." (what an image)

*Karen - age 7*

"You really shouldn't say 'I love you' unless you mean it. But if you mean it, you should say it a lot. People forget."

*Jessica - age 8*



## The most caring child

Author and lecturer Leo Buscaglia once talked about a contest he was asked to judge. The purpose of the contest was to find the most caring child. The winner was a four-year-old child whose next door neighbor was an elderly gentleman who had recently lost his wife. Upon see-

ing the man cry, the little boy went into the old gentleman's yard, climbed onto his lap, and just sat there. When his Mother asked what he had said to the neighbor, the little boy said, "Nothing, I just helped him cry."

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**CANYON CONNECTION** • Spring 2005 • Vol 1, No 1

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**Wes Veach** - Controller

**Jim Barron** - Commercial Loan Officer

**Debbie Imus** - Mortgage Loan Officer

**Brian Gavre** - Residential Mortgage Manager

**Debbie McCarter** - Operations Officer

**Main Office** 7981 North Oracle Road (SW Corner of Oracle & Magee) • 529-5500

**Marana** 6811 N. Thornydale Road (Just South of Ina) • 547-0600

**Catalina** 15883 N. Oracle Road • 825-1114

[www.canyoncommunity.com](http://www.canyoncommunity.com)